

## **DEAR CUSTOMER,**

*We are glad that you purchased our new **Avia** Truck, that is suitable for universal service use. We believe that you will be satisfied, namely you abide with obligatory instructions of manufacturer that are mentioned in Owner's Manual and in this Service Booklet.*

*Service Booklet is necessary to be presented during every putting in a claim of service inspection and possible warranty repair. Service Booklet contains warranty conditions of **Avia** Trucks, warranty document, data of vehicle owner, protocols about obligatory regular service inspections and list of contractual repair shops in **AVIA ASHOK LEYLAND MOTORS s.r.o.** network.*

*Service Booklet has validity of warranty document only in the case when it was properly and completely filled-in by your dealer at the time of vehicle purchase.*

*It is necessary to put in a claim for guarantee repair only in repair shops that are authorised by production plant **AVIA ASHOK LEYLAND MOTORS s.r.o.** and by Distributor.*

*Service inspections must be performed only in repair shops that are authorised by production plant in specified range of activities that corresponds to mileage. It is inevitable condition to perform this inspections for validity of warranty.*

*Please remember that, to maintain maximum use value, economic and safe operation and highest possible vehicle life, all maintenance should be performed in specified and regular intervals.*

*We openly believe that **Avia** Truck will operate for many years and that you will be fully satisfied.*

**AVIA ASHOK LEYLAND MOTORS s.r.o.**

Praha - Letňany

**Assistance service**

**tel.:**

**[www.avia.cz](http://www.avia.cz)**

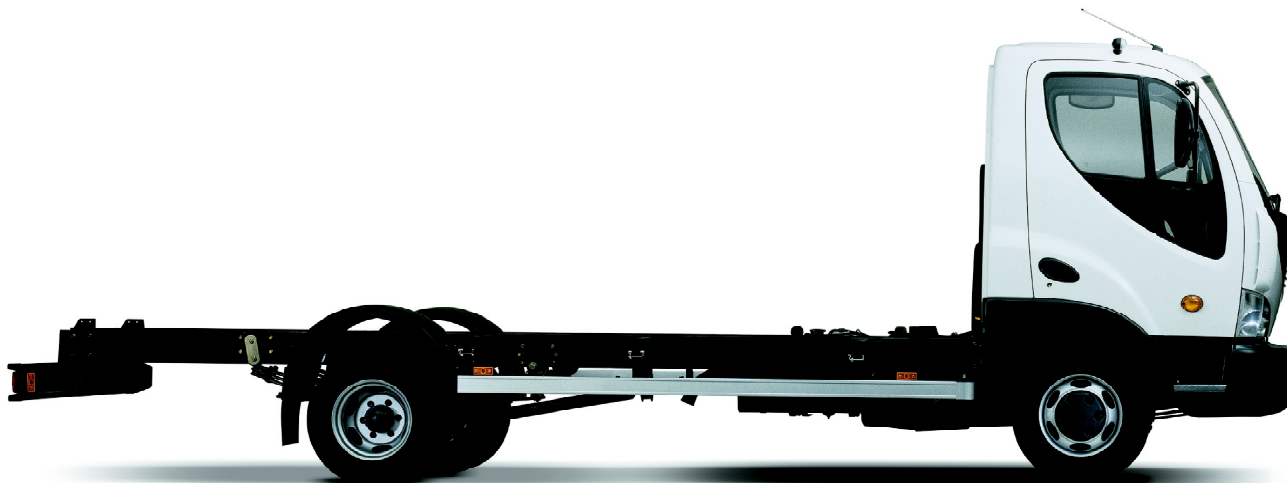
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**AVIA ASHOK LEYLAND MOTORS s.r.o.**

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Alternations reserved



## CONTENT

Warranty terms .....	4 - 7
Avia Truck warranty registration certificate .....	8
Change of ownership and warranty transferal .....	9
Information for the owner and/or user of the vehicle .....	10
Vehicle Identification Number .....	11
Operations and maintenance intervals .....	12-13
Specific work and maintenance - as per time-based intervals .....	14 - 15
Record of regular service inspections .....	16 - 23
Exchange of engine oil (economy program) .....	21- 24
Record of cab inspections .....	24 - 25
Record of specific service activities .....	26
Record of additional mounting of supplements .....	27
Assistance Service in Europe .....	28
Cummins Assistance Service .....	29 - 31
Form (Fill in the case of excessive oil consumption) .....	32
List of authorized workshops of Avia Trucks .....	33
List of authorized workshops of Cummins .....	34
Remarks .....	35 - 36

## WARRANTY TERMS

### for AVIA vehicles D models

#### 1. Subject extent of warranty

1.1 These warranty conditions define the extent of warranty granted by the manufacturer, **Avia Ashok Leyland Motors s.r.o.**, located Beranových 140, 199 03 Praha 9, IN 27422356, Czech republic, for the **AVIA** brand vehicles (D line) „**vehicles**“ resp. for their components.

1.2 AALM grants warranty for the workmanship and design of the vehicle, and for its functionality in the extend defined by these warranty terms („**warranty**“).

1.3 Warranty applies also to modifications of vehicles, realised by AALM, separately delivered vehicle chassis and electrical and/or mechanical accessories.

1.4 For superstructures this warranty is applicable only in case they are manufactured, event. supplied by AALM; if the superstructure is manufactured or delivered by some other party, the warranty is limited to the chassis and cab, incl. engine and other related components.

1.5 The warranty does not apply to superstructures (except for bodies mentioned in previous article), starting batteries, tyres, additionally mounted equipment and accessories (radio etc.); warranty for these accessories resp. vehicle parts follows the warranty conditions of their manufacturers.

1.6 To exclude any doubt; the warranty does not apply to any vehicle defects as a result of the non-adherence to any terms, obligations and/or procedures mentioned in these warranty terms or in the Owner's manual, which is handed over to the Buyer together with the vehicle („**Owner's manual**“), by the user of the vehicle (i.e. by its owner or authorised holder („**user**“), or event. by any other third person.

#### 2. Warranty period limitations

2.1 Warranty begins the day of the hand-over of the vehicle to the Buyer and its time validity is limited to:

(a) **12 months** for the whole vehicle (except for points stated in these warranty terms) without any mileage limitation, in below mentioned points the warranty is granted in broader extent, and that in total duration:

(b) **24 months or 200 000 km maximum mileage** on the vehicle concerned (whichever comes first) for:

- engine (except for ECM unit, sliding bearings and sliding cases);
- gearbox, defined by gearbox housing, geared wheels, shafts, forks and bars;
- rear axle

(c) **36 months for the cab paint,**

(d) **72 months for the cab corrosion through**

#### 3. Conditions for granting Warranty

3.1 Warranty is granted only in case, the user assures proper realisation of mandatory regular service check-ups and vehicle maintenance („**service check-up**“); service check-ups have to be realised by the authorised service dealers (list of authorised service dealers for the Czech republic and other countries will be handed over to the user attached to these warranty terms forming their part) („**authorised service workshop**“).

3.2 As a consequence of raising claim for repair of the rust through of the vehicle's cab the warranty period as per art. 2.1 letter d) above is not extended. Warranty for rust through cannot in any case be connected with the warranty for paint.

#### 4. Claims resulting from defects

4.1 The user has the right to claim a repair free of charge or a replacement of the defective part of the vehicle for which in compliance with these warranty terms the warranty is applicable. („**warranty repair**“) at any authorised service workshop.

4.2 Warranty repair will be carried out in the shortest time possible, counted from the day of the hand over of the vehicle to the authorised service workshop for the warranty repair execution.

## 5. Warranty claim and its exercise

5.1 The user is entitled to claim the vehicle defects at the authorised seller, („**Seller**“), the vehicle has been purchased from, event. at any authorised service workshop. To make the settlement of the warranty claim easier and quicker, the use of one authorised service workshop only is recommended.

5.2 All defects are to be claimed without excessive delay after their identification and the vehicle is to be handed over for the warranty repair execution to the authorised service workshop (without load) at a date, which has been mutually agreed after the warranty claim exercise.

5.3 For warranty claims the user has always to submit the Service booklet and the warranty documentation for the vehicle concerned.

5.4 In case there is a malfunction while operating the vehicle in the Czech republic, the user can approach an authorised service workshop, which is next to the point where the malfunction appeared, event. has been discovered, or the user can make use of the Assistance service AALM phone No. **+420 283 880 034**, which will arrange for an operational assistance. To exclude any doubt it is stated, that the Assistance services are provided for the whole warranty period as per point 2.1 letter. a) above free-of-charge, nevertheless if it will be proved that any condition or obligation according these warranty terms has been neglected, the user is obliged to settle the costs for providing Assistance service AALM.

5.5 In case there is a malfunction while operating the vehicle abroad, the user can approach an authorised service workshop in the country, in which the defect appeared, event. has been discovered, providing such an authorised service workshop can be found in the country concerned. For other countries, where an

authorised service workshop is not available, the user has to arrange, on his own costs, the recovery of the vehicle into the next neighbouring country, where an authorised service workshop is located, in order to carry on the necessary warranty repair (costs for this recovery will not be covered by AALM).

5.6 Even in case of a malfunction on a vehicle, which occurs in a country without any authorised service workshop, the user can contact an authorised service workshop in the next neighbouring country, where such an authorised workshop is located. This authorised service workshop will then arrange for the recovery of the vehicle into its premises to realise the warranty repair, but the user is obliged in such a case to settle the transport costs of the assistance vehicle and the recovery of his vehicle from the boundaries of its location to the destination stipulated by the user and back to these boundaries. To exclude any doubt it is stated, that the user will be obliged to settle all costs related to providing this service in case it will be found, that any condition or obligation according these warranty terms has been neglected.

5.7 In case it is obvious, that the malfunction is due to malfunction of the vehicle's engine, the user can further contact also the service network of the Cummins group (consult list of Cummins representations in Europe, which is handed over to the user with the vehicle).

5.8 The user is entitled to approach the Assistance service AALM phone No **+420 283 880 034** in the Czech republic through the above mentioned phone No, if the malfunction on the vehicle appeared, event. has been found close to the boundaries with the Czech republic, and that up to about 100 km.

5.9 AALM reserves the right to organize changes in its Assistance service, event. to cancel the Assistance services without any notice to the users.

5.10 The user is obliged to cooperate with AALM (event. with the Assistance service) and/or authorised service workshop at identifying the malfunction and its origins.

5.11 Authorised service workshop can request from the user the presentation of records on the vehicle operations (so called tachograph records) and that for up to 30 preceding days and the user is obliged to submit these records.

## 6. Warranty limitation

6.1 Warranty does not refer to:

(a) wear and tear of the vehicle or of its parts, caused by its operation. (e.g. brake and clutch lining, brake pads, shock absorbers and rubber parts of the suspension, tyres and other rubber and plastic parts, brake discs, bearings as well as adjustments etc);

(b) any damage of the vehicle paint caused by external factors (the user is obliged in case of scratches or grindings in the paint to arrange for an expert repair at an authorised service workshop, the warranty does not refer to such defects, which arise due to these damages);

(c) fuses, bulbs, heating plugs, belts, sealings and O rings

(d) other works or components on which AALM, event.

Seller grants a discount;

(e) any damage of the vehicle, caused by the user himself, third persons or by Act-of-God.

(f) any damage of the vehicle as a result of a traffic, or any other accident.

6.2 To exclude any doubt it is furthermore stated that AALM is not obliged to cover as per warranty:

(g) costs for expendable materials for the vehicle operation (e.g. oil, fuel, lubricants, filters etc),

(h) costs for ordinary maintenance and repairs, as consequence of its operational wear, accidents or inappropriate loading, or

(i) costs for (i) communication with AALM, assistance service or authorised service workshop, vehicle recovery or any other costs resulting from a vehicle malfunction, which is not

covered by the warranty (ii) food, accommodation and other similar costs, which arise to the user as a consequence of a malfunction, which is not covered by the warranty, AALM furthermore is not obliged to settle any amounts (iii) of lost profit or sanctions for hold-up of transported persons in consequence of vehicle delay due to vehicle malfunction, compensations for damaged goods transported by the vehicle, fines, taxes, any other costs or losses as a consequence of a malfunction covered by warranty.

## 7.1. Warranty expiry

1.1 Warranty expires:

(a) if vehicle defect, malfunction or damage are due to the fact, that the vehicle has not been operated in accordance with the instruction in the Owner's manual, or if any feature of the vehicle has been modified without prior approval from AALM;

(b) If the service inspections have not been carried out by the authorised service workshop and/or if any other obligations as a result of mileage or other fixed intervals have not been respected;

(c) by using the vehicle for other purposes than for those, which it has been originally constructed for;

(d) by operational (even momentarily) overloading of the vehicle exceeding the maximal limits fixed by AALM;

(e) by ignoring any defects or damage on the vehicle (i.e. if the vehicle, on which a defect is detected, is not without any delay handed over to the authorised service workshop for repair);

(f) by utilisation of operational service fluids with different values from those fixed by AALM;

(g) by utilisation „bio diesel fuel“;

(h) by improper and unprofessional vehicle handling;

(i) when the prescribed technical maintenance is not carried out, in extend and delays mentioned in the Owner's manual and in compliance with additional technical instructions by AALM or other respective supplier.;

(j) by mounting supplementary equipment or superstructure on the vehicle without prior AALM approval, or by mounting this equipment or superstructure in contradictions with the manufacturer's guidelines, contained in the „Bodybuilder's guidelines“.

(k) by using non-genuine parts or accessories;

(l) if on the vehicle or on its individual components without prior approval by AALM such modifications or changes are carried out, which can have impact on its functionality (failures);

(m) if the vehicle is modified by the bodybuilder, event. by any other person, without prior approval by AALM and iff such defects arise, which are related to mounting the body or to modification of its component.;

(n) if on the vehicle any modifications are brought to its design, without prior consentment of AALM;

(o) if the securing seals on the vehicle are damaged (i.g. tachograph, etc.);

(p) if regular inspection of the paint or protection coating is not performed;

(q) if mechanical damage of the paint or protection coating is not orderly and without excessive delay repaired;

(r) in case the service book has not been duly filled in at the moment of the vehicle's sale;

(s) if any other condition or obligation, event. respect of any other procedure stipulated by these warranty terms or by Owner's manual, has not been fulfilled, and if this neglecting had a substantial impact on the failure's origin, event. if it makes the defect detection more difficult or even impossible;

(t) by the warranty period expiration according to article 2 above.

7.2 Warranty granted for a vehicle doesn't expire if it is sold during warranty time, the Seller has however to hand over to the Buyer the complete documentation related to the vehicle, incl. the duly filled in service booklet.

## 8. Final clauses

8.1 These warranty terms are handed over to the user at the sale of the vehicle and they are an integral parts of the sale contract.

8.2 AALM does not accept warranty for vehicle failures which would exceed the warranty extent mentioned in these warranty terms, resp. does not grant any other warranty for vehicles or their parts then stipulated in these warranty terms.

8.3 AALM or the Seller do not accept any responsibility for any damages, which happened as a consequence of operation the vehicle (except for eventual legal responsibility for damage). The Distributor, Dealer and manufacturing plant have no responsibility or obligations for whatever damage to health or property resulting from the vehicle's use, including the testing (demonstration) drive. The Distributor, Dealer and manufacturing plant are not responsible for incidental or consequential damages. These warranties set forth herein are the sole warranties made by manufacturing plant in regard to these trucks. The Distributor, Dealer and manufacturing plant make no other warranties, express or implied, or of merchantability or fitness for a particular purpose.

8.4 The user is obliged to settle the repair costs or costs for assistance service AALM in case, that the failure found is not of such a nature to be as per with these warranty terms covered by warranty, respectively it does not prohibit the vehicle to be operational.

8.5 AALM reserves the right to modify the technical conditions of the vehicle production and to realise vehicle model changes, but is not obliged to apply these changes retroactively on already manufactured vehicles.

## AVIA TRUCK WARRANTY REGISTRATION CERTIFICATE

AALM warrant this vehicle in accordance with the conditions, limitations and exclusions of the standard terms of warranty as set-out in this "Warranty and Service" booklet. The customer's signature of this warranty registration certificate is necessary for the registration of the warranty. By signing this Warranty Registration Certificate, the customer acknowledges having read and understood the warranty conditions. The warranty period commences at the time of the delivery date shown below - under normal circumstances this will be taken as the date of first registration.

This document must also be signed by the selling AALM dealer and a copy returned within 2 working days to AALM Distributor. This document, signed by the customer and selling dealer, is a contractual part of the warranty.

### Vehicle identification data (Please complete in block letters)

Vehicle type and model	Avia Truck	GVW (including bodywork or super structure):	kg
VIN number	T   N   A		⊗
Engine number	Registration number		
Date of delivery (YYMMDD)	km at time of delivery		

### Vehicle bodywork details (Please complete in block letters)

Cab colour		Type of bodywork or super structure	
Unladen weight after fitment of body	Front axle	kg	Rear axle kg

### AALM selling dealer (stamp) Customer (Please complete in block letters)

Name		Name	
Address	Dealer identification number: □□□□	Address	Street : City : House number: □□□□ Country: Post code: □□□□
Tel/Fax		Tel/Fax	
Signature	Date	Signature	Date

Copy to Dealer and Distributor (for AALM), Distributor, Cummins Distributor). Booklet for customer.

## CHANGE OF OWNERSHIP AND WARRANTY TRANSFERAL

AALM warrant this vehicle in accordance with the conditions, limitations and exclusions of the standard terms of warranty as set-out in this "Warranty and Service" booklet. The unused portion of the warranty can be transferred to a subsequent owner whose signature of this warranty transfer certificate is necessary for the registration of the transfer of warranty. By signing this Warranty Registration Certificate, the new owner acknowledges having read and understood the warranty conditions. The total warranty period commenced at the time of the first delivery date shown on the original Warranty Registration Certificate, and continues to run from that time until the expiry of warranty as set out in the "Warranty and Service booklet".

In case the vehicle is sold via an authorised AALM dealer, this transfer form should also be signed by that dealer. A copy of this warranty transfer must be returned within 2 working days to AALM Distributor. This document signed by the subsequent owner is a contractual part of the warranty.

### Vehicle identification data (Please complete in block letters)

Vehicle type and model	Avia Truck	GVW (including bodywork or super structure):	kg
VIN number	T N A		⊗
Engine number		Registration number	
Date of transfer (YYMMDD)		km at time of transfer	

### Vehicle bodywork details (Please complete in block letters)

Cab colour		Type of bodywork or super structure	
Unladen weight after fitment of body	Front axle	kg	Rear axle kg

### AALM selling dealer (stamp) (only if sold via dealer) New Owner (Please complete in block letters)

Name		Name	
Address	Dealer identification number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Address	Street : City : Country: <span style="float: right;">House number: <input type="text"/></span> <span style="float: right;">Post code: <input type="text"/></span>
Tel/Fax		Tel/Fax	
Signature	Date	Signature	Date

Copy to Dealer and Distributor(for AALM, Distributor, Cummins Distributor). Booklet for customer.

## INFORMATION FOR THE OWNER AND/OR USER OF THE VEHICLE

### Pre-Delivery Inspection

Dealer is obliged, before the hand-over of the vehicle to the user, to check-up its full equipment and accessories in accordance with manufacturer's instructions and will carry out the pre-delivery service.

### Assistance and warranty coverage on roads in Czech republic

In case there is a malfunction while operating the vehicle in the Czech republic, the user can approach an authorised service workshop, which is next to the point (consult the list of Service workshops in CR) where the malfunction appeared, event. has been discovered, or the user can make use of the Assistance service AALM phone No. **+420 283 880 034**, which will arrange for an operational assistance.

### Assistance and warranty coverage in Europe

In case there is a malfunction while operating the vehicle abroad, the user can approach an authorised service workshop in the country (consult the list of Service workshops in Europe), in which the defect appeared, event. has been discovered, providing such an authorised service workshop can be found in the country concerned. For other countries, where an authorised service workshop is not available, the user has to arrange, on his own costs, the recovery of the vehicle into the next neighbouring country, where an authorised service workshop is located, in order to carry on the necessary warranty repair (costs for this recovery will not be covered by AALM).

Even in case of a malfunction on a vehicle, which occurs in a country without any authorised service workshop, the user can contact an authorised service workshop in the next neighbouring

country, where such an authorised workshop is located. This authorised service workshop will then arrange for the recovery of the vehicle into its premises to realise the warranty repair, but the user is obliged in such a case to settle the transport costs of the assistance vehicle and the recovery of his vehicle from the boundaries of its location to the destination stipulated by the user and back to these boundaries.

In case it is obvious, that the malfunction is due to malfunction of the vehicle's engine, the user can further contact also the service network of the Cummins group (consult list of Cummins representations in Europe).

The user is entitled to approach the Assistance service AALM phone No **+420 283 880 034** in the Czech republic through the above mentioned phone No, if the malfunction on the vehicle appeared, event. has been found close to the boundaries with the Czech republic, and that up to about 100 km.

Assistance network can be approached even in case the vehicle concerned is not covered by the manufacturer's warranty anymore (all costs will be, however, charged to the user)

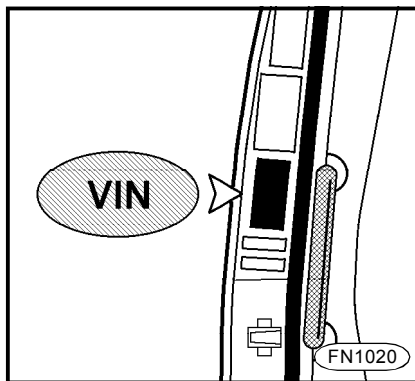
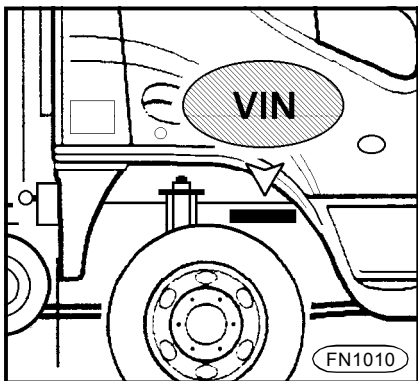
The user will have to settle all costs related to granting this service in case it is found that any condition or obligation stipulated by these warranty terms has been neglected.

AALM reserves the right to make any changes in its Assistance service, event. to dissolve the Assistance service without prior notice for vehicle users.

### Assistance service

tel.:

## VEHICLE IDENTIFICATION NUMBER



### VIN number

#### (Vehicle Identification Number)

n Vehicle is provided with identification number VIN according to international unified vehicle numbering system.

n Identification number VIN is stamped in right chassis beam wall in front of damper carrier.

Factory label with VIN number is also on right door jamb above door lock.

<i>T</i>	<i>N</i>	<i>A</i>	<i>A 2</i>	<i>X 0 0 0</i>	<i>X A</i>	<i>0 1 2 3 4 5</i>
Europe	Czech Republic	AALM s.r.o.	vehicle type	wheel base (K,N,L,E,S)	production year	mounting plant
<b>WMI</b>			<b>VDS</b>			<b>VIS</b>
						chassis number

## OPERATIONS AND MAINTENANCE INTERVALS

every 96 000 km / 4 years* / 1 year***	every 72 000 km / 3 years* / 1 rok**	every 48 000 km / 2 years*	every 24 000 km / 1 year*	engine oil and oil filter – change (it is acceptable to make change at 36 000km****, 48 000km***** - economy program)
				fuel filter element - replace
				fuel-water separator filter element – replace + fuel-water separator – clean
				highpressure pumpĉerpadlo a air compressor mounting maintenance - check/correct
				fuel system – check for leak / condition
				cooling system – check for leak / condition + check antifreeze concentration
				air intake system - check condition and for leak
				air cleaner – cleaning inside of housing and replace filter – clean
				clutch - check function
				gearbox - check and refill oil level + breather valves - check
every 96 000 km / 4 years* / 1 year***	every 72 000 km / 3 years* / 1 rok**	every 48 000 km / 2 years*	every 24 000 km / 1 year*	rear axle - final drive - check and refill oil level + breather valves - check
				power steering - check and refill fluid
				steering system - check for play, security of steering arms rods and levers
				propshaft universal joints - lubricate (only when have universal joints lubricate head)
				all important bolts for tightness, including wheel bolts - check automatic Load Sensing Valve (ALSV) – check on adjusting – it must be corresponding to values on the door frame plate (only once – it is not repeated in the cyclic manner); invalid for electronic ALSV
				headlamps - check alignment and adjust if necessary + all lights and bulbs - check operation
				cab - surface/paint protection check
				drive belt + belt tensioner - check/correct
				air filter element – replace
				power steering filter element – replace
every 96 000 km / 4 years* / 1 year***	every 72 000 km / 3 years* / 1 rok**	every 48 000 km / 2 years*	every 24 000 km / 1 year*	fan hub – check/correct
				air cleaner - contamination lamp – check
				front wheel alignment - check and adjust if necessary
				brakes and parking brakes - check on efficiency
				tightness of propshaft bolts – check/tightening
				gearbox oil – gearbox – change oil (up to filling hole)** + condition of and leaks
				drive belt + belt tensioner - replace
				vibration damper - check/correct
				radiator hose – check / replace
				rear axle oil – final drive (up to filling hole) and wheel hubs rear axle - change oil + condition of and leaks***
every 96 000 km / 4 years* / 1 year***	every 72 000 km / 3 years* / 1 rok**	every 48 000 km / 2 years*	every 24 000 km / 1 year*	differential lock - check / adjustment***
				king pins – check for play, lubricate***
				wheel bearings of front axle and adjust – check for play***
every 96 000 km / 4 years* / 1 year***	every 72 000 km / 3 years* / 1 rok**	every 48 000 km / 2 years*	every 24 000 km / 1 year*	ball joints of front axle – check for play***

**After 50 - 100 km (check prior drive)**

- tighten wheel nuts on torque  
485 ± 35 Nm (D110 up to D120, 8 x M20)  
370 ± 30 Nm (D60 up to D100, 6 x M18)

**After 12 000 km (check prior drive)**

- highpressure pumèerpadlo a air compressor mounting maintenance - check/ correct
- air intake system and air cleaner - check condition and for leak
- intercooler - check

**Every 72 000 km (after the first valve lash check at 240 000 km)**

- overhead Measure (valve lash)

**Every 120 000 km (if the change was not done on "every three years" basis)**

**power steering – change of hydraulic oil + power steering filter element – replace**

**Every 196 000 km / 2 years (whichever comes first)**

- wheel bearing play on rear axle – check/adjust
- hubs of front axle – replace grease

**First 240 000 km**

- overhead Measure (valve lash)

**After every 72 000 km****Notes:**

\* whichever comes first in case of time is reached (1 year / 2 years / 3 years / 4 years) before mileage stated reached (24 000 km / 48 000 km / 72 000 km / 96 000 km) from the last inspection (taking over by customer), it is necessary to carry out maintenance after 1 / 2 / 3 / 4 years.

\*\* whichever comes first in case of time is reached (1 year) before mileage stated reached (72 000 km) from the last inspection (taking over by customer), it is necessary to carry out maintenance after 1 year as stated below:

- **gearbox oil – gearbox – change oil (up to filling hole)\*\*** + condition of and leaks

\*\*\* whichever comes first in case of time is reached (1 year) before mileage stated reached (96 000 km) from the last inspection (taking over by customer), it is necessary to carry out maintenance after 1 year as stated below:

- **rear axle oil – final drive (up to filling hole) and wheel hubs rear axle - change oil** + condition of and leaks
- differential lock - check / adjustment
- king pins – check for play, **lubricate**
- wheel bearings of front axle and adjust – check for play
- ball joints of front axle – check for play

\*\*\*\* If the customer wants to save costs for exchange of oil and oil filter, it is possible to make exchange every 36 000 km / 1 year - whichever comes first.

\*\*\*\*\* If the customer wants to save costs for exchange of oil and oil filter, it is possible to make exchange every 48 000 km / 1 year - whichever comes first. On condition that engine oil VALVOLINE Premium Blue E-CF 4 will be used.

n Maintenance repeats on duty cycle except the following:

mechanical load sensing valve – check/ adjustment – must correspond with the dataplate's data on the door frame (check only once – not repeated on duty cycle). Not valid for electronic load sensing valve.

n Specific adjustments and inspections carry out as per the manufacturer's instructions.

n If anything unclear it is necessary to contact your authorised dealer

n Servicing dealer is being always advised about updates in terms of approved and recommended lubricants, grease and fluids.

n If any defect or damage is found or even suspected it is necessary to come to servicing dealer.

## SPECIFIC WORK AND MAINTENANCE - AS PER TIME-BASED INTERVALS

<b>daily maintenance - before drive (without air tanks – drain (after trip))</b>	engine lubricating oil level - check / top-up
	drive belts + belts tensioner - check / correct
	fuel - check/top-up
	fuel - water separator - drain
	crankcase breather tube – inspect
	cooling fan – inspect
	engine coolant level - check / correct
	intercooler - check condition
	air cleaner - inspect
	air intake piping - inspect
	brake fluid in clutch booster circuit - check / top-up
	brake fluid in steering power circuit - check / top-up
	brakes and parking brake - check
	air tanks - drain (after trip)
If the draining air contains excessive amount of water it is necessary to change air drier filter	
tyres - check pressure and condition	

<b>daily maintenance - before drive (without air tanks – drain (after trip))</b>	cab - secure in locks at rear hood - secure in lock
	fluid level in tank of washers - check / top up
	outside lamps, indicators and brake lamps - check
	head lamps - adjust tilt with regard to load weight
	check for possible leakage of fluids (oils, brake fluid, ... etc.) - by sight - on the spot where your vehicle was stopped after last trip

<b>continuous inspection of brake gauges – before a drive</b>	Automatic load sensing valve (ALSV) with inspection of correct function of mechanical regulation. Not valid for the electronic ALSV.
	The driver is carrying out continuous visual inspection of condition and function of brake system. If any defect or damage is found or even suspected it is necessary to come to a servicing dealer

<b>every month</b>	Air reservoirs clean from outside and check: if there is some corrosion, if they are fixed properly, damage - damaged must be replaced immediately
	Compressor inlet pipe check air filter cleanliness, dirty one clean or replace
	Tubing and fitting leakage check
	Tubes and hoses condition check, if necessary replace in authorized service

<b>every year before beginning of summer season</b>	radiator - cleaning by pressure air or by hot water from engine side
	reservoir - overpressure cap - check
	starting battery + electrolyte condition and level - inspection

<b>every year before beginning of winter season</b>	Replacement of air dryer cartridge of pressure equalizer. If water is found in the air tank the replacement will be carried out immediately at daily inspections (check for water in the drain valves of air tanks after drive).
	fuel tank - drain water and impurities or particles (unscrew draining bolt)
	cooling system - inspection of its condition and antifreeze condition, check for leak
	starting battery + electrolyte condition and level - inspection

<b>every two years</b>	<b>hydraulic circuit of cab tilting - oil change</b> (check after a half of year)
	Replacement coolant in cooling system

<b>every three years</b>	<b>power steering - change of hydraulic oil + power steering filter element - replace</b> (if the change was not done on "Every 120 000 km" basis
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<b>every five years</b>	replacement of rubber parts of the brake system for new ones (hoses, dust protections, ....) Warning! Have replacement of all parts carried out in the authorized repair shop!
	inspection of air tanks Warning! In case of crash, accident or damage of air tanks, have the replacement carried out immediately in the authorized repair shop!

n In case of any unclear issues it is necessary to contact your service dealer



<p><b>5. Service Inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>	<p><b>6. Service Inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>
<p><b>7. Service Inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>	<p><b>8. Service Inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>

Note: A) Normal conditions: every 24,000 km / 1 year - whichever comes first  
 B) If this limit will be exceeded by 500 km / 1 month, warranty will be not valid, in any case

## RECORD OF REGULAR SERVICE INSPECTIONS

<p><b>9. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>10. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>
<p><b>11. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>12. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>

Note: A) Normal conditions: every 24,000 km / 1 year - whichever comes first  
 B) If this limit will be exceeded by 500 km / 1 month, warranty will be not valid, in any case

<p><b>13. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>	<p><b>14. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>
<p><b>15. Service Inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>	<p><b>16. Service Inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">[    ]    <i>Stamp and signature of dealer</i>    [    ]</p>

Note: A) Normal conditions: every 24,000 km / 1 year - whichever comes first  
 B) If this limit will be exceeded by 500 km / 1 month, warranty will be not valid, in any case

## RECORD OF REGULAR SERVICE INSPECTIONS

<p><b>17. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>18. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>
<p><b>19. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>20. Service inspection:</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>

Note: A) Normal conditions: every 24,000 km / 1 year - whichever comes first  
 B) If this limit will be exceeded by 500 km / 1 month, warranty will be not valid, in any case

## EXCHANGE OF ENGINE OIL AND OIL FILTER (ECONOMY PROGRAM)

If the customer wants to reduce maintenance costs it is possible to exchange oil and oil filter every 36000 km/ 1 year whichever comes first. If oil ALVOLINE Premium Blue Extreme API CI-4, CI-4 plus (5W-40) is used, it is possible to exchange oil and oil filter every 48 000 km / 1 year whichever comes first. In this case a record of such exchange will be put on the form below.

<p><b>1. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>2. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>
<p><b>3. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>4. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; margin: 10px 0;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>

Note: If this limit will be exceeded by 500 km / 1 month, warranty will be not valid, in any case

<p><b>5. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>6. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>
<p><b>7. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>8. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>

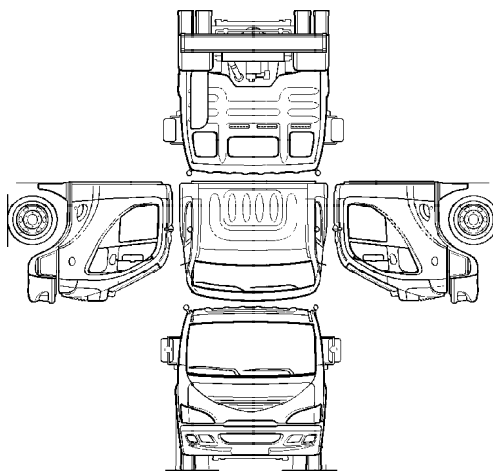
f this limit will be exceeded by 500 km / 1 month, warranty will be not valid, in any case

<p><b>9. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>10. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>
<p><b>11. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>	<p><b>12. Exchange (economy program)</b></p> <p>Execution date: .....</p> <p>Mileage km: .....</p> <p>Order No.: .....</p> <div style="border: 1px dashed black; height: 150px; width: 100%;"></div> <p style="text-align: center;">Stamp and signature of dealer</p>

f this limit will be exceeded by 500 km / 1 month, warranty will be not valid, in any case

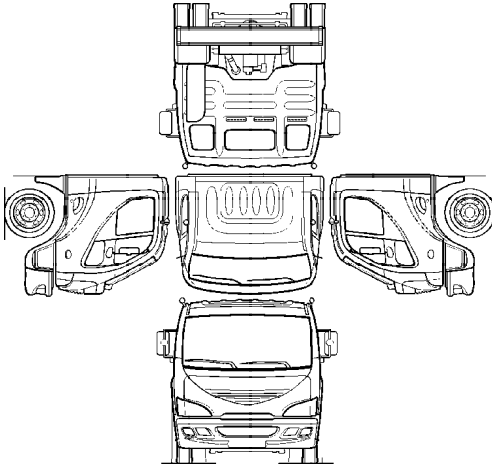
**RECORD OF CAB INSPECTIONS**

Driver's cab surface protection inspection	
Date	Protocol of authorised repair shop



The image contains four line drawings of a truck cab, arranged in a cross pattern. At the top is a top-down view of the cab. In the middle are two side views of the cab, one on the left and one on the right. At the bottom is a front view of the cab. These drawings are intended to guide the inspector to specific areas of the cab for surface protection inspection.

Driver's cab surface protection inspection	
Date	Protocol of authorised repair shop



The image contains technical line drawings of a truck cab. At the top is a top-down view of the cab. Below it are two side views of the cab, one on the left and one on the right. At the bottom is a front view of the cab. The drawings show the outline of the cab, including the roof, windows, mirrors, and front grille.

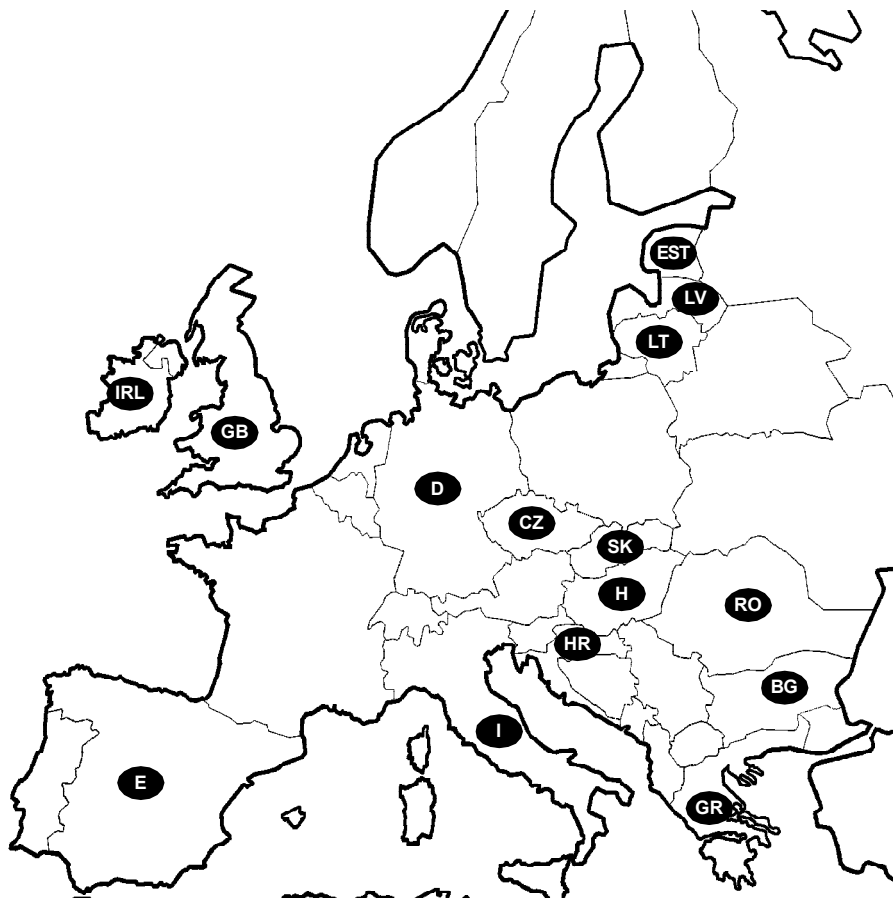
**RECORD OF SPECIFIC SERVICE ACTIVITIES**

<b>Mileage (km)</b>	<b>Date</b>	<b>Note</b>	<b>Stamp, signature</b>

**RECORD OF ADDITIONAL MOUNTING OF SUPPLEMENTS**

No.	Date	Name off suppl.	Mounting: performed by:	Number aproveed by AALM	Stamp, signature
1.					
2.					
3.					
4.					
5.					

## ASSISTANCE SERVICE IN EUROPE



**BG** Tel.: + 359 887 948 094  
+ 359 285 495 45  
Fax: + 359 285 495 51

**CZ** Tel.: + 420 283 880 034  
Fax: + 420 225 142 098

**D** Tel.: + 49 (0) 28 65 20 48 50  
+ 49 (0) 170 498 13 11  
+ 49 (0) 171 210 96 45  
Fax: + 49 (0) 28 65 20 48 51

**E** Tel.: + 34 902 012 144  
Fax: + 34 902 160 962

**EST** Tel.: + 372 742 53 06  
Fax: + 371 742 53 44

**GR** Tel.: + 30 2310 461 513  
+ 30 2310 461 535  
+ 30 2310 461 557  
Fax: + 30 2310 461 140

**GB** Tel.: + 44 (0)1204 558 752 office hours  
+ 44 (0) 8708 303 783 out of working hr.  
Fax: + 44 (0)1204 558753

**H** Tel.: + 36 1 271 00 10 office hours  
+ 36 20 3 888 532  
+ 36 20 9 415 307  
Fax: + 36 1 271 00 10

**HR** Tel.: + 385 1 2007 555

Fax: + 385 1 2009 299

**IRL** Tel.: + 353 57 933 27 00 office hours

+ 353 087 418 51 73

Fax: + 353 579 333 903

**I** Tel.: + 39 0438 380 02 office hours

Fax: + 39 0438 430 166

**LT** Tel.: + 370 5 26 45 175

+370 698 30006

Fax: + 370 5 26 45 611

**LV** Tel.: + 371 711 44 15

+ 371 948 52 07

Fax: + 371 724 81 32

**RO** Tel.: + 40 21 316 316 9

+ 40 744 340 535

Fax: + 40 21 316 317 0

**SK** Tel.: + 421 0 56 64 41 396

+ 421 0 905 625 588

FAX: +421 0 56 644 14 26

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This list will be changed periodically. In case of countries which are not listed above, all of costs will be not covered by warranty.

## CUMMINS ASSISTANCE SERVICE

If you are sure that the problem was caused by Cummins engine. You can contact Cummins network directly, or you can contact Truck Distributor in your country, who will arrange it with Cummins network

[www.cummins.com](http://www.cummins.com)

### Albania

(Please contact)  
Cummins Italia S.p.A.

Via Einaudi, 5  
Peschiera Borromeo, Milano  
Italy

Telephone: [39-02] 51 65 581

### Austria

Cummins Austria GmbH  
Bickfordstraße 25  
Neudörfel

Telephone: [43-2622] 774180

### Belgium

Cummins Belgium N.V./S.A.  
Egide Walschaertsstraat, 2  
Industriepark Zuid  
Mechelen

Telephone: [32-15] 479 100

### Bosnia-Hercegovina

NGH Import Ltd.  
Turalibegova do.24  
75000 Tuzla

Phone: [387-75] 276002 / 250521

### Bulgaria

IPO Ltd.- Ivan Dimitrov  
79 Kalimantzi Str.  
Sofia

Telephone: [359-2] 971 9553

### Croatia

Cummins Adriatic  
Kraljice Jelene 15  
Dugopolje  
Telephone: [385-21] 668 640

### Cyprus

(Please Contact)  
Cummins Italia S.p.A.  
Via Einaudi, 5  
20068 Peschiera Borromeo  
Milano  
Italy  
Phone: [39]-02 51 65 581

### Czech Republic

Cummins Czech Republic s.r.o.  
Komerční zóna Pruhonice-Cestlice  
Obchodní 132  
Praha - Východ, Czech Republic  
Telephone: [420] 272 680 110  
Free (green) line: [420] 800 555 987  
Telefax: [420] 272 680 090  
Company E-mail:  
[cummins.czechrep@cummins.com](mailto:cummins.czechrep@cummins.com)  
WWW Address: cummins-cr.cz

### Denmark

Cummins Diesel Sales & Service A/S  
Hovedvejen 233B, Østed  
4000 Roskilde  
Phone: [45-46] 423550

**Estonia**

AS Tallmac  
 Mustamae tee 44  
 Tallinn  
 Telephone: [372] 656 2999

**Finland**

Machinery OY (LTD)  
 Ansatie 5  
 Phone: [358-9] 89551

**France**

Cummins Diesel SA  
 39 Rue Ampere  
 Zone Industrielle BP 190  
 69680 Chassieu cédex  
 Phone: [33-4] 72 22 92 72

**Germany**

Cummins Diesel Deutschland GmbH  
 Odenwaldstraße 23  
 Groß-Gerau, Hessen  
 Telephone: [49-6152] 174-0

**Greece**

ERGOTRAK Industrial Machinery &  
 Equipment Trading Company  
 14 km. National Road of Athens-Lamia  
 Kifissia  
 Telephone: [30-210] 6293400 / 41

**Greenland**

(Please contact) Cummins Diesel Sales &  
 Service A/S  
 Hovedvejen 233B, Osted  
 4000 Roskilde  
 Phone: [45-46] 423550

**Hungary**

Cummins Hungary  
 Ipari park 4333/8hrszt  
 Szada, Pest  
 Telephone: [36-28] 503 570  
 Mobile: +36-30-280-4076

**Iceland**

Vélasalan ehf.  
 Ananaustum 1  
 121 Reykjavik  
 Phone: [354] 580 5300

**Ireland**

Cummins Engine Company Ltd.  
 Unit 5, Hibernian Industrial Estate  
 Greenhills Road  
 Tallaght  
 Dublin 24  
 Phone: [353-1] 45 27111

**Israel**

Israel Engines & Trailers Co. Ltd.  
 33 Hahashmal Street  
 Tel Aviv 61003  
 Phone: [972-3] 7106222

**Italy**

Cummins Italia S.p.A.  
 Via Einaudi, 5  
 Peschiera Borromeo, Milano  
 Telephone: [39-02] 51 65 581

**Latvia**

SIA Tallmac  
 E. Birznieka-Upisa iela 17a  
 Riga  
 Telephone: (+371) 728 7791

**Liechtenstein**

(Please contact) Cummins Diesel N.V.  
 Blarenberglaan 4  
 Industriepark Noord 2  
 2800 Mechelen  
 Phone: [32-15] 289211

**Lithuania**

UAB Tallmac  
 Ukmerges Str. 283  
 Vilnius  
 ZIP / Postal Code: LT-06313  
 Telephone: (+370 5) 279 4095

**Luxembourg**

(Please contact) Cummins Distributor  
 Belgium S.A.  
 623-629 Chaussée de Haecht  
 B-1030 Brussels  
 Belgium  
 Phone: [32-2] 216 81 10

**Macedonia**

MAK DIZEL DOO EL  
 Bulevar Koco Racin  
 Kula 18/4  
 91000 Skopje  
 Phone: [389-2] 2550064

**Malta**

(Please Contact)  
 Cummins Italia SpA  
 Via Einaudi, 5  
 20068 Peschiera Borromeo  
 Milano  
 Italy  
 Phone: [39]-02 51 65 581

**Norway**

Cummins Norway A.S.  
Hestehagen 3  
Postboks 151  
N - 1441 Drobak  
Phone: [47] 64 90 70 80

**Poland**

Cummins Engine Company Limited Sp. z.o.o.  
Oddzial w Polsce  
ul. Stawowa 119  
Krakow  
Telephone: [48-12] 661 53 05 & [48-12] 661 53 25  
Telefax: [48-12] 661 53 15

**Portugal**

Electro Central Vulcanizadora, Lda  
Rua Conselheiro Martins de Carvalho  
Lote 1480 Restelo  
1302 Lisbon  
Phone: [351-21] 3034800

**Romania**

Binger SRL- Evgheny Radulescu  
Tractorului 12  
Sibiu  
Telephone: [40-269] 231 820

**Serbia & Montenegro**

Cummins Dizel Motori DOO Prodaja i Servis  
Autoput, 22  
11080 Zemun  
Beograd  
Phone: [381-11] 314 90 71

**Slovakia**

(Please Contact)  
Cummins Czech Republic s.r.o.  
Physical Address:  
Komerčni zona Pruhonice-Cestlice  
Obchodni 132  
Praha - Vychod, Czech Republic  
Telephone: [420] 272 680 110  
Free (green) line: [420] 800 555 987  
Mobile phone SK: [421] 905 713 188

**Slovenia**

Balavto d.o.o.  
Tovarniska 6  
SL-5270 Ajdovscina  
Phone: [386-5] 365 99 00

**Spain**

Cummins Ventas y Servicio S. A.  
Torrelaguna 56  
28027 Madrid  
Phone: [34-91] 367 20 00 / 367 24 04

**Spain**

Bolanos General Mechanical Engineers  
G25  
Europa Business Centre  
Gibraltar  
Gibraltar  
Telephone: [350] 44765

**Sweden**

Cummins Sweden  
Maskingata 17C  
Brista Industriomade  
Märsta, Stockholm  
Telephone: [46-8] 595 133 90

**Switzerland**

AKSA Wurenlos AG  
Grosszelgstrasse 15  
Wuerenlos  
Switzerland  
Phone: [41-56] 436 77 00

**Turkey**

Hamamcioglu Muesseseleri Ticaret T.A.S.  
Okul Cad. No. 13  
34956 Orhanli - Tuzla  
P.K. 62 Tuzla / Istanbul  
Phone: [90-216] 394 3210

**United Kingdom**

Cummins UK  
Rutherford Drive  
Park Farm South  
Wellingborough, Northants  
NN8 6AN  
Phone: [44-1933] 334200

**[www.cummins.com](http://www.cummins.com)**

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<b>LIST OF AUTHORIZED WORKSHOPS OF AVIA TRUCKS</b>					
<b>FOR..... (CONTRY).....</b>					
<b>NO.</b>	<b>NAME OF SELLER</b>	<b>ADDRESS</b>	<b>TEL</b>	<b>FAX</b>	<b>E-MAIL</b>

Distributor should prepare this list or attach the list.

<b>LIST OF AUTHORIZED WORKSHOPS OF CUMMINS</b>					
<b>FOR..... (CONTRY).....</b>					
<b>NO.</b>	<b>NAME OF SELLER</b>	<b>ADDRESS</b>	<b>TEL</b>	<b>FAX</b>	<b>E-MAIL</b>

Distributor should prepare this list or attach the list.



